

Form 02 — Stakeholder and decision map

Companion worksheet to *Design-Led Involvement for Business Growth* by Sylvian Bryan.

Project: _____ Date: _____ Use evidence and mark unknowns. Attach supporting records as needed.

Decision and accountable owner

Users, buyers and approvers

Operators, maintainers and affected people

Required specialist input and timing

Disagreement route and missing perspectives

Tool 3 Interview guide

Use this to investigate a recent experience. Begin by explaining the purpose, expected duration, note-taking arrangements, and any recording request. Make clear that the participant can decline questions and that criticism is useful.

Ask: what prompted the task? What did you do first? What information did you need? What alternatives did you consider? Who else was involved? Where did you wait or repeat work? What happened when something did not go as expected? How did you know the task was complete?

Notes / decisions / next steps

Companion resources: www.sylvianbryan.com/design-led/forms/